



Rye Community Primary School & Starfish Pre-school  
The Grove, Rye, East Sussex TN31 7ND  
[www.ryeprimary.co.uk](http://www.ryeprimary.co.uk)  
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Tuesday, 17<sup>th</sup> October 2023

Dear Parents and carers,

The vast majority of parents, carers and visitors to Rye Community Primary are supportive of the school, its members of staff, its pupils, their parents and other visitors, and act in a reasonable way, ensuring that the school is a safe environment in which children can learn.

Rye Community Primary values the positive relationships forged with parents and visitors to the school. We encourage close links with parents and the community and believe that children benefit when the relationship between home and school is a positive one. We also strive to make our school a place where as adults, we model for pupils the behaviour we teach and expect.

We place a high importance on good manners, positive communication and mutual respect. The majority of parents, carers and visitors to Rye Community Primary are keen to work with us and are supportive of the school.

However, at times, the behaviour of a small number of parents falls short of what we expect. We have had a number of incidents this term where various members of staff have been verbally abused by parents and carers. This is unacceptable and it needs to stop.

Unacceptable behaviour may manifest itself in aggression or abuse towards members of the school community. This can be in written communication (including social media), on the telephone or in face-to-face incidents.

All members of staff have the right to work without fear of harassment, violence, threats, intimidation or abuse, whether verbal, physical or in written communication. Staff should not have to face aggression in any form from parents and carers.

The school expects parents and other visitors to always behave in a reasonable way towards all members of the Rye Primary community. This letter and attached policy outlines the steps that will be taken where the behaviour displayed falls below the standard expected and serves as a reminder that behaviour of this kind will not be tolerated from anyone.

As parents and carers who choose to send their children to this school, you agree to adhere to the attached code of conduct- which is always displayed on our website. Please take the time to read through this document once again.

We do this job because we care about your children. Please remember children learn from what they see; if they see respect from their adults towards school staff- they in turn will be respectful. This is the climate we wish to create.

Many thanks,

Miss Martin

Headteacher